



**Senapati Prataprao Gujar Shikshan Sanstha, Kanadewadi's
Raja Shivchhatrapati Arts & Commerce College,
Mahagaon**

Report of Students Satisfaction Survey (SSS)

Academic- Year 2023-24

Students Satisfaction Survey (SSS) was conducted among the students of the college through online mode (Google form). The questionnaire has been framed based on multiple aspects of the college that can help the management to streamline services. The result of this survey is based on the response of **123** undergraduate students from B.A and B.Com, out of **657** students during the year.

The responses given by the students for the questionnaire provided to the students are given below.

Analysis of SSS report 2023-24 through the Google Form link:

https://docs.google.com/forms/d/1V_vyMtPZBAxV7CV2uf75rcmkzq8QrOp1pliA05E3MLk/viewanalytics

Sr. No.	Questions	No. of Responses	No. of Responses	No. of Responses	No. of Responses	No. of Responses
1	How much of the syllabus was covered in the class?	85% to 100%	70% to 84%	55% to 69%	30% to 54%	Below 30%
	Student's Response	38 (30.9%)	49 (39.8%)	25 (20.3%)	9 (7.3%)	2 (1.6%)
2	How well did the teachers prepare for the classes?	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all
	Student's Response	34 (27.6%)	59 (48.00%)	11 (8.9%)	12 (9.8%)	7 (5.7%)
3	How well were the teachers able to communicate?	Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very Poor Communication
	Student's Response	72 (58.5%)	26 (21.8%)	13 (10.6%)	08 (6.5%)	4 (3.3%)
4	The teacher's approach to teaching can best be described as.....	Excellent	Very good	Good	Fair	Poor
	Student's Response	50 (40.7%)	55 (44.7%)	16 (13.00%)	1 (0.8%)	1 (0.8%)

5	Fairness of the internal evaluation process by the teachers?	Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair
	Student's Response	65 (52.8%)	31 (25.2%)	14 (11.4%)	7 (5.7%)	6 (4.9%)
6	Was your performance in assignments discussed with you?	Every time	Usually	Occasionally/Sometimes	Rarely	Never
	Student's Response	84 (68.3%)	19 (15.4%)	10 (8.1%)	5 (4.1%)	5 (4.1%)
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students?	Regularly	Often	Sometimes	Rarely	Never
	Student's Response	76 (61.8%)	22 (17.9%)	11 (8.9%)	10 (8.1%)	4 (3.3%)
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth?	Significantly	Very well	Moderately	Marginally	Not at all
	Student's Response	35 (28.5%)	72 (58.5%)	12 (9.8%)	4 (3.3%)	0 (0.0%)
9	The institution provides multiple opportunities to learn and grow?	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
	Student's Response	46 (37.4%)	56 (45.5%)	16 (13.0%)	4 (3.3%)	1 (0.8%)
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes?	Every time	Usually	Occasionally/Sometimes	Rarely	Never
	Student's Response	68 (55.3%)	31 (25.2%)	13 (10.6%)	7 (5.7%)	4 (3.3%)
11	Your mentor does a necessary follow-up with	Every time	Usually	Occasionally/Sometimes	Rarely	I don't have a mentor

	an assigned task to you?					
	Student's Response	75 (61.%)	28 (22.8%)	11 (8.9%)	7 (5.7%)	2 (1.6%)
12	The teachers illustrate the concepts through examples and applications	Every time	Usually	Occasionally/Sometimes	Rarely	Never
	Student's Response	72 (58.5%)	32 (26.00%)	9 (7.3%)	8 (6.5%)	2 (1.6%)
13	The teachers identify your strengths and encourage you with providing right level of challenges?	Fully	Reasonably	Partially	Slightly	Unable to
	Student's Response	73 (59.3%)	32 (26.00%)	13 (10.6%)	5 (4.1%)	0 (0.0%)
14	Teachers are able to identify your weaknesses and help you to overcome them?	Every time	Usually	Occasionally/Sometimes	Rarely	Never
	Student's Response	72 (58.5%)	26 (21.1%)	16 (13.00%)	6 (4.9%)	3 (2.4%)
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process?	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
	Student's Response	42 (34.1%)	62 (50.4%)	13 (10.6%)	6 (4.9%)	0 (0.0%)
16	The institute/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences?	To a great extent	Moderate	Some what	Very little	Not at all
	Student's	61	42	13	4	3

	Response	(43.6%)	(34.1%)	(10.6%)	(3.3%)	(2.4%)
17	Teachers encourage you to participate in extracurricular activities?	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
	Student's Response	44 (35.8%)	63 (51.2%)	8 (6.5%)	7 (5.7%)	1 (0.8%)
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work?	To a great extent	Moderate	Some what	Very little	Not at all
	Student's Response	63 (51.2%)	35 (28.5%)	16 (13.0%)	7 (5.7%)	2 (1.7%)
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?	Above 90%	70 – 89%	50 – 69%	Below 29%	
	Student's Response	34 (27.6%)	55 (44.7%)	27 (22.0%)	7 (5.7%)	00 (0.0%)
20	The overall quality of teaching-learning process in your institute is very good?	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
	Student's Response	49 (39.8%)	56 (45.5%)	15 (12.2%)	3 (2.4%)	00 (0.0%)

21. Give three observation/suggestions to improve the overall teaching – learning experience in your institution.

1. Incorporating Information and Communication Technology (ICT) into the teaching and learning process.
2. Increase the number of activities related to the co-curriculum.
3. Increasing the number of books in the library.
4. Providing sports equipment and a fully equipped playing ground.